FACT SHEETS



System Pressure Advisory

A System Pressure Advisory can be issued during periods of low pressure or outages in the distribution system. Periods of low or no pressure in the distribution system increases the potential for introduction of bacteria into the water system. At this time, we have not detected any harmful bacteria in the system.

As a precaution, until additional testing can confirm the absence of harmful bacteria, **you are advised to boil all water used for human consumption.** Bring all water to a boil, let it boil for one minute, and let it cool before using. As an alternative, you may use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water. If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. Additional precautions you should take are detailed below.

- Thoroughly wash hands with soap and rinse with boiled or bottled water.
- It is recommended that you use pre-washed packaged produce, frozen or canned fruits or vegetables that do not require washing. Foods that do not get cooked, such as raw vegetables, salads, or fruits, should be washed with boiled water before consuming.
- Frozen foods should be thawed in the refrigerator or as part of the cooking process.
- Dishwashers that use hot water for sanitizers can be used to clean and sanitize any affected utensils. Single service articles should be used during extended periods of system pressure advisory.
- Use ice from an alternate source such as ice purchased from a vendor that is not in the affected area of the System Pressure Advisory
- Boiled or bottled water should be used for all beverages made by mixing with water such as instant tea, instant coffee, auto drip coffee makers, powdered drink mixes, etc.
- You may use the water for bathing and showering.
- You may use the water for pets.
- Water filters are not a substitute for using boiled or bottled water.
- If you have already consumed the water, monitor your health and if you experience symptoms of diarrhea, vomiting, etc., contact your physician.

Restaurants, meat markets, and other permitted facilities may remain open provided there is adequate water to safely sustain the operation. If inadequate pressure or no water is available, permitted establishments must close.

Recovery:

- Once the advisory has been lifted, we recommend that you flush the lines in your establishment for a few minutes.
- Dispose of any ice or beverages made during the advisory.